

## FOOD

Food Stamps- DJFS....327-1700 or 484-1500  
For Food Pantries & Hot Meals, call Informa-  
tion & Referral at 2-1-1, 323-1400,  
653-4636, or [www.211uwccmc.blogspot.com](http://www.211uwccmc.blogspot.com)  
WIC Programs- (nutrition for women, infants, &  
children) .....325-0464, 845-2335, 652-2246

## MORTGAGE ASSISTANCE

Hopeline.....888-995-HOPE  
Neighborhood Housing Partnership....322-4623  
Consumer Credit Counseling.....800-377-2432

## TRANSPORTATION

Champaign Transit..... 653-8747  
S.C.A.T. ....328-3597  
Elderly United (seniors).....323-4948  
WorkPlus Transportation (medical services, em-  
ployment).....327-1710

## EMPLOYMENT SERVICES

BVR ( disabled )....399-9263 or (800)686-9263  
Career Advancement (training).....328-6123  
Jobs and More.....525-6670  
Literacy Center (tutoring, ESOL classes, GED  
classes).....323-8617 or 484-1574  
Ohio Hi-Point Career Center.....599-3010  
OIC.....323-6461  
One Stop Career Center.....484-1523  
Path Stone (migrant workers, rural)...849-9573  
Work Plus Center.....327-1961  
C-TEC.....484-1581  
Unemployment Compensation.....(877)644-6562

## EMERGENCY HOUSING

Caring Kitchen.....653-8443  
Interfaith (family and women).....325-8154  
Craig House (men's shelter).....323-8503

## HEALTH CARE

Dental Clinic.....390-5600  
Help Me Grow.....322-2099 or 484-1514  
Health Districts.....390-5600 or 484-1605  
Hospitals:  
Springfield Regional Medical Center: Fountain  
Campus-390-5000 High St. Camp...325-0531  
Mercy Memorial.....653-5231  
Rocking Horse (adults & children)....324-1111  
Mercy Well Child.....484-6157  
Veterans Health Center.....328-3385  
Mercy Med Assist.....328-9406 or 653-5231

## COUNSELING/SUPPORT

Ben-El Child & Family Center.....652-4555  
Catholic Charities.....325-8715 or 652-2125  
Consolidated Care.....(800)465-8065  
Oesterlen (youth).....399-6101  
Consumer Credit Counseling (financial manage-  
ment).....800-377-2432  
Family Service Agency..325-5564, 653-5990  
McKinley Hall (substance abuse).....328-5300  
Mental Health Services.....399-9500  
Mercy REACH (substance abuse)....653-3001  
Or.....390-5338  
Project Woman .....325-3707 or 653-3910

## UTILITY/RENTAL ASSISTANCE

HEAP (utilities only- seasonal) .....325-8366  
Tri-County CAC.....652-2246  
Catholic Charities.....325-8715 or 652-2125  
Salvation Army.....322-3434 or 653-8443  
Enon Relief (Mad-River/Green Twn)..864-7664  
St. Vincent DePaul.....322-0838

## HOUSING ISSUES

City Of Springfield (Landlord/Tenant Mediation  
and Fair Housing ).....324-7696  
Loans for Repairs & Rehab.....324-7368  
Champaign County Fair Housing..(937)666-3431  
or .....(866)666-4612  
Clark County Fair Housing.....328-2498  
Metropolitan Housing Authority (subsidized hous-  
ing).....325-7331  
Neighborhood Housing Partnership (homebuyer  
educ., down payment, home repair).....322-4623  
U.S. Department of Agriculture Rural Develop-  
ment (home repair loans/grants, loans for new  
home purchases for low income in rural areas)  
(Clark and Champaign).....937-393-1921

## ADDITIONAL RESOURCES

Children's Services .....327-1748 or 484-1500  
Child Care Connections(800)915-0090,323-4211  
Community Services for the Deaf.....323-0130  
Elderly United (serving seniors).....323-4948  
C.A.R.E (seniors support).....324-9000  
Urbana Champaign Senior Center.....653-6088  
Social Security.....(800)772-1213  
The Benefit Bank (finds what services you may be  
eligible for, and tax assistance):  
Catholic Charities-652-2125 or 325-8715  
Tri-County CAC- 652-2246  
Veteran's Service Office..521-2030, 653-4554  
Department of Job and Family Services (food  
stamps, Medicaid, financial assistance, etc.)  
.....327-1700 or 484-1400  
Volunteer Opportunities.323-1400 or 653-4636

For up-to-date information on resources for  
Clark and Champaign County, visit us on the web  
at [www.211uwccmc.blogspot.com](http://www.211uwccmc.blogspot.com)

There are over 800 programs in Clark and Champaign Counties that offer assistance to those in need. The more prominent ones are listed in this pamphlet. However, if there is something you are needing assistance with, that you can't find here, do not hesitate to call us. Information and Referral is available 24 hours a day, Simply dial 2-1-1 or 323-1400 for Clark County or 653-4636 for Champaign County. Visit us on the web at [www.uwccmc.org](http://www.uwccmc.org). We look forward to hearing from you!



Doug Lineberger  
Executive Director  
United Way of Clark, Champaign, &  
Madison Counties.



United Way of Clark, Champaign &  
Madison Counties, Inc.

Accessing Social Services for the first time can be a little overwhelming, here are some useful tips when looking for help:

- Take all the patience you can gather and put on a good attitude
- Be ready to spend some time waiting
- Be ready for referrals to other agencies
- Call ahead and make appointments
- Be prepared to tell your story
- Try not to become discouraged
- Keep your sense of humor
- Have all documentation ready, including:
  - Driver's License
  - Social Security Cards for everyone in the household
  - Bills or Shut off Notices
  - Verification of residence
  - Statement from Unemployment
  - Copy of foreclosure/eviction



# WHERE TO TURN

*A guide to  
resources for the  
unemployed*



Clark & Champaign   
**2-1-1**<sup>TM</sup>  
Get Help. Get Connected.