

211 ANNUAL REPORT

211 is a free, non-emergent, community helpline that is open 24 hours a day, seven days a week. This service allows people to speak to a trained professional who can connect him or her to essential community services. These skilled workers listen to the person's needs, research all available service options, connect him or her with help, and follow-up as needed. They are specially trained to help with problem solving and crisis intervention.



Top Needs



*Data is from July 2020 - June 2021



United Way of Clark,
Champaign & Madison Counties

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