

Clark County Child Advocacy Center

1346 Lagonda Ave, Springfield OH 45503

Office Hours 8:00 AM-4:30 PM-Workers however can respond 24 hours.

The Clark County CAC are professionals working together to make a difference in the lives of children by reducing trauma, promoting justice, and facilitating healing. The CAC is a safe place for children to speak and be heard.

The CAC team works to provide a collaborative and coordinated response to referrals involving children who have been victims of: Sexual Abuse/Exploitation, Felony Level Physical Abuse, Human Trafficking, Domestic Violence, and children who have witnessed a Violent Crime.

The CAC sees children from birth to 18 or up to 21 with a developmental disability.

Social Services 101

Clark County Department of Job & Family Services, Family & Children Services Division

1345 Lagonda Avenue, PO BOX 967A Springfield, Ohio 45501-1037

Clark County FCS Referral Line: 327-1748

Clark County FCS FAX Number: 327-1910

Clark County FCS Address:

E-Mail: [Clark\\_FCS\\_Intake@jfs.ohio.gov](mailto:Clark_FCS_Intake@jfs.ohio.gov)

Subject Line: Intake

In-person between the hours of 8:00 a.m. and 4:00 p.m. Building D

Emergency After-Hours Line: 328-2560

Investigate allegations of abuse and neglect of children between the ages of 0-18 and adults 60 years of age and older. Please call 937-327-1748 option ( ) to reported any concerns of abuse or neglect.

- The name and address of the child you suspect is being abused or neglected
- The age of the child
- The name and address of the parents or caretakers
- The name of the person you suspect is abusing or neglecting the child and the address if available
- The reason you suspect the child is being abused or neglected
- Any other information which may be helpful to the investigation
- You have the option of giving your name or reporting anonymously. Giving your name can help the investigator clarify information. The agency will not give your name to the person suspected of abusing or neglecting the child.

**Please note:** All of the above information is not needed to make a report. If you are not sure you have enough information to report, always err on the safety of the child. Children services screens all reports to determine if there is enough information to investigate

Reporting sources are kept confidential. They can be disclosed only with a court order or a signed release of information by the person reporting.

## Child Protection

Safety & Well-Being of Children Is Our Number-One Concern

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At Clark County Family and Children Services (CCFCS), the safety and well-being of children is our number-1 concern. While focusing on that priority, we strive to keep families together whenever possible. For those referrals that meet the guidelines to be investigated, we promptly initiate investigation of suspected cases of child abuse, neglect and dependency and conduct an assessment with the child's parents or guardians to determine if the child is safe. We also evaluate the risk of future abuse, neglect or dependency.

If we find no cause for concern, the matter may be closed. However, if the investigation shows that children have been or are at risk of abuse, neglect or dependency, our CCFCS caseworkers work with the family and other local agencies to obtain needed services to remedy the situation.

## Removal & Alternative Arrangements

In cases where the situation cannot be corrected, a child may need to be removed from the home and alternative arrangements made. This can take the form of care provided by other family members, friends to the family or child, or foster care.

## Elder Protection

### Protecting the Elderly Of Our Community

Citizens are encouraged to report suspected cases of abuse

Adult Protective Services (APS) investigates reports made to county agencies about suspected abuse, neglect and exploitation of individuals age 60 and over. Working with other agencies, APS arranges for services to protect those determined to have been victimized.

### Provide Details

Persons making reports should provide as many details as possible to help APS determine whether an investigation is called for. Reports that meet criteria are assigned for investigation. The alleged victim is notified of the reason for the investigation, and an APS staff member makes a face-to-face home visit within 24 hours for cases determined to be an emergency. Other investigations begin within 3 working days.

When intervention is found necessary, APS develops a plan of action with the older adult and makes sure the client receives needed services to ensure safety and security.

If you suspect that an older adult is in immediate danger, call 911. And, call Adult Protective Services at 937-327-1748 or 800-516-3463. After hours number 937-328-2560.

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