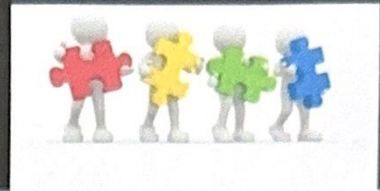




OESTERLEN
Empowering Individuals to Thrive



SERVICE COORDINATION

Oesterlen Community Services Program in coordination
with The Clark County Family & Children First Council

What Is Service Coordination and How Can It Help My Family?

Service Coordination is a community-based program that offers families a supportive, strength-based team approach to accessing and coordinating services to help families.

Service Coordinators provide support to families who need extra help to meet the needs of their family. Our goal is to assist families in making changes they can sustain after our work together is completed.

How Does Service Coordination Work?

Service Coordinators meet with families at their convenience, in their homes, school, community, etc. Where the family feels most empowered. The strengths, resources and needs of the child and family are explored with the participation of the parents or custodians and children.

Progress is followed and regularly tracked to ensure continued movement toward the family's goals.

Who Can Receive Service Coordination?

Families with children who are delinquent, abused, neglected, dependent, disabled and/or involved with multiple child and family service systems are qualified. Families needing services from two or more agencies (child welfare, juvenile justice, public behavioral health, developmental disabilities, public health, public special education). Families and children who cannot obtain services through traditional agencies are eligible.

Service Coordination assists families in creating a safe and healthy environment for their children.

The Service Coordination Program is provided to the community through a contract with the Clark County Dept. of Job and Family Services with additional pooled funding coordinated by the Clark County Family and Children First Council. Oesterlen's services are funded by donations, grants and Medicaid.

Questions or Referrals can be made by contacting

Meredith Carter, Community Services Director
937-631-1111 mcarter@oesterlen.org

Office Hours are from Monday through Friday, 8 am to 5 pm and by appointment.



1918 Mechanicsburg Road • Springfield, Ohio 45503 • 937.399.6101
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*Affiliated with the Northeastern, Northwestern, and Southern Ohio Synods of the Evangelical Lutheran Church in America
Member of Ohio Children's Alliance • Lutheran Services In America*



Family Stability Team Meetings – Clark County Family and Children Services

SUMMARY:

The Family Stability Committee is a multi-agency team whose primary goals are family preservation, safety of children and communities and stabilization of families in crisis. The committee brainstorms different ways to meet the physical and emotional needs of families, and then makes the necessary recommendations for utilization of community resources. The Family Stability Committee focuses on strengths, needs, and culture discovery of individual families. The committee also assists in resolving conflicts that may exist between the various service providers that are involved with the family.

WHY PARTICIPATE IN A FAMILY STABILITY STAFFING:

- To assist the family team in brainstorming creatively and addressing problems
- To stabilize families in crisis. Includes resolving conflicts that may exist between various service providers that are involved within the family
- To preserve and support families and assist in maintaining children in permanent living situations
- To keep children and communities safe
- To assist the school system in connecting a child and/or family to services that will promote and enable success in school
- To link families to resources that will improve their overall level of functioning and increase the parents' abilities to meet their children's needs

WHO IS ON THE FAMILY STABILITY COMMITTEE:

The Family Stability Committee consists of representatives from Family & Children Services of Clark County, Juvenile Court, Mental Health Services, McKinley Hall, Oesterlen Services for Youth, The Rocking Horse Community Health Center, and Developmental Disabilities.

WHO SHOULD PARTICIPATE IN THE STAFFING:

The referral source, who will act as the family's team leader, is responsible for inviting the family to the meeting, as well as any other active members of the team (i.e. teacher, home visitors, therapist, etc...). The committee encourages the family to bring any supportive family/friends. The family must attend the staffing and releases of information must be signed, in order for the case to be presented. A family can also self-refer to the Family Stability Team.

HOW TO REQUEST A FAMILY STABILITY COMMITTEE STAFFING:

1. The referral source sends a completed referral form, with signed releases of information, to the Family Stability Coordinator and Admin. Assistant (if required, consult with your agency supervisor prior to requesting staffing)
2. Referral form requests and referral completions may be emailed to
and

3. Family Stability Administrative Assistant, Jennifer Huber, schedules the meeting with the referral source and will notify the Family Stability Committee members listed above of the day/time chosen.
4. Referral Source/Team Leader invites the family, all providers actively working with the family and any other supports to the meeting. *Referral Source/team leader will ensure all releases of information are signed by the family prior to the Family Stability Staffing* (release is attached to Family Stability referral form)

WHERE ARE THE STAFFINGS HELD:

Family and Children Services of Clark County
1346 Lagonda Ave.
Springfield, Ohio 45503
Building D, Park Conference Room

WHEN ARE THE STAFFINGS HELD:

Staffing times are available on Mondays at 9 a.m. and 10:30 a.m. and Wednesdays at 1:30 and 3:00 PM. The meetings last approximately one hour and thirty minutes. If these times are not convenient, please contact the Family Stability Coordinator to discuss alternative day/time.

OUTCOME OF THE STAFFING:

The Family Stability Committee, in collaboration with the family, will develop a plan that includes actions to meet the specific needs of the family. The family will leave the meeting with a printed copy of their plan and recommendations. It is the understanding of the Committee that the family's team leader will continue to support the family in carrying out their plan.

Organization: UMCH Family Services

Address: 230 E. High Street Springfield, Ohio 45505

Hours of Operation: 8:30am-5pm

Website: www.umchohio.org

Program Description: OhioRISE is the mental and behavioral health payer for all Medicaid eligible members from the age of 0-20 years old. OhioRISE started in 2022 with providing care coordination services to youth with issues with mental and/or behavioral health with a goal of keeping children in their home with their family, decrease crisis within the home and community, assisting with addressing some environmental issues and decrease the need for intensive services such as residential treatment. Care Coordination is a high-fidelity wrap-around program with OhioRISE that provide more involved support, advocacy, service linkage, education and access to OhioRISE/Medicaid benefits such as: flex funding, respite, crisis management, and additional resources that a member/family may not know they have access to.

Eligibility Requirements:

1. Members/Family must have Medicaid or be eligible for Medicaid
2. Members/Family must be between the ages of 0 to 20 years old.
3. Member/Family must have a mental or behavioral health need.
4. Member must have a Child and Adolescent Needs and Strengths assessment (CANS) completed
5. Members/Family must be willing to engage in regular meetings with their Care Coordinator.